

# Thunder Hop Terms & Conditions

Terms & Conditions, Refund Policy Disclaimer Thunder Hop is a private event business (collectively "Us" or "We"). Our Thunder Hop events can be viewed on our website. Information within our website may change from time to time, in particular, we reserve the right to change the contents of any event / or withdraw any event at any time without notice. While care has been taken in the preparation of this website, no responsibility is accepted for the information included on the website. Thunder Hop makes no representation, warranty or undertaking concerning the accuracy, completeness or up to date nature of the information provided. Interested persons should make their own inquiries and satisfy themselves in all respects about any information that is of importance to them.

Thunder Hop accepts no liability whether direct or indirect for any loss or damage a person suffers because that person had directly or indirectly relied on any information provided on this website.

The website is provided to you on an "as is" and "as available" basis, and your use of the website is at your own risk. Thunder Hop does not promise that the website will be secure, reliable, free of defects, errors or viruses or always available (including at a certain speed), or that all problems can or will be corrected. This is in part because of the reliance of the website on software, systems and networks that are not owned or controlled by Thunder Hop. Copyright unless otherwise stated, the material published within our Thunder Hop website is our intellectual property and we have copyright protection over it. No part of such material may be reproduced, in whole or in part, without our prior written permission. In particular, you may not copy or display for redistribution or for commercial purposes any portion of this website without our prior written permission.

**What Information do we Collect?.** When you visit our website or use our application you may provide us with different types of information:

- Personal information you knowingly choose to disclose that is collected on an individual basis.
- Website and application use information collected on an aggregate basis as you and others browse our website and use our application.

**Registration Information** You will be asked to provide us with information about yourself, your firm, or company when you register.

**Email Information** If you choose to correspond with us through email, we may retain the content of your email messages together with your email address and our responses.

**Website Use Information** The website may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the website, and understanding how visitors use the website. Cookies can also help customize the website for visitors. Personal information cannot be collected via cookies and other tracking technology, however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

- Third party vendors, including Google, YouTube and social media platforms, show our ads on sites on the Internet.
- Third party vendors, including Google, YouTube and social media platforms, use cookies to serve ads based on a user's prior visit to our website.
- Users may opt out of Google's use of cookies by visiting the Google advertising opt out page, and control the way that Facebook shows ads using Facebook's ad settings by visiting [facebook.com/ads/settings](https://facebook.com/ads/settings).

**What we do with the Information we Gather** We use the information you provide to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- To verify your identity and comply with legal requirements.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other

information which we think you may find interesting using the email address which you have provided. • From time to time, we may also use your information to contact you. We may contact you by email, phone, or mail. • We may use the information to customize the website according to your interests. Access to Your Personal Information Subject to the Act, you have the right to access, and request corrections to, your personal information that we hold. Please direct your reasonable requests to us in writing. We will use reasonable endeavours to respond to your request in a timely manner. Distribution of Information Thunder Hop may share information with governmental agencies or other companies assisting us in fraud and money laundering prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place. The information is not provided to these companies for marketing purposes. Commitment to Data Security Your personally identifiable information is kept secure. Only authorised employees and contractors (who have agreed to keep information secure and confidential) have access to this information. All emails and newsletters from this site allow you to opt out of further mailings.

Refund Policy: These include that goods are of an acceptable quality and that repair facilities, REFUNDS or replacements will be available for a reasonable time if goods are faulty or service are substandard. The Thunder Hop fee to register your car is non-refundable, should a car owner no longer wish to take part in the Thunder Hop event or park over, your fee is non-refundable.

Thunder Hop reserves the right to cancel any registration should actions or behaviour warrant termination to a Thunder Hop event or park over, no refund will be available. For any questions or comments regarding our Terms, Conditions and Refund Policy please email [mark@thunderhop.co.nz](mailto:mark@thunderhop.co.nz)  
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